

## **Appendix C**

### **2007-08 Half Year Performance Indicator Update**

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## **Introduction**

Every year the council publishes its plans identifying activities for the year ahead, and reporting on what was achieved in the previous year and what wasn't. Before this year this was done in the form of an annual Local Performance Plan. From this year we have moved to a 3 year planning approach in our Corporate Plan 2007/8 - 2009/10. This sets out our direction and focus over a 3 year period, but will be updated with plans and achievements on an annual basis.

We also report on our achievement against performance indicators (PIs) for our services in the Corporate Plan. Some of these indicators are nationally set by the Department for Communities and Local Government and apply to all Councils to allow comparisons nationally. They are called Best Value Performance Indicators (BVPIs). Others are set locally to give more detail about the specific services and issues relevant to our council. They are called Local Performance Indicators (LPIs).

This report shows how we have performed against our targets from April 1<sup>st</sup> 2007 – 30<sup>th</sup> September 2007. Performance is summarised by Council Directorate first, and then performance of each indicator is detailed in the information following.

Occasionally information is discovered following the publication of our Plans that affects the performance indicators published. Changes to data following publication of our Corporate Plan are detailed under the 'Data Changes' section below.

For further information on anything you read in this report, please contact the Policy and Performance Unit on:

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## Data Changes

Changes were identified after the Corporate Plan was published that affected the figures for the following BVPIs:

### **BV082ai % household waste recycled:**

Published figure: 17.32% changed to: 17.62% (target 18%)  
(final overall recycling rate including composting 18.25%)

In final reconciliation with East Sussex County Council, a small under reporting in our recycling figures was identified. This has also made a small difference to the following indicators due to the change in recycling tonnage:

### **BV082aii Tonnes Household Waste Recycled:**

Published figure: 5,470 changed to: 5,589

### **BV084a kg Overall Household waste collected / head:**

Published figure: 373.4 changed to: 374.9

### **BV084b Household Waste collection % change:**

Published figure: -2.84% changed to: -2.45%

### **BV106 % new homes built on Brownfield sites**

Published figure: 87% changed to: 86% (target 60%)

The planning application for one area being developed contains a Brownfield site and a Greenfield site, and 3 units completed on the Greenfield site were counted as Brownfield. Applications like this with mixed types of sites are unusual, but our recording system has been changed to accurately record sites like this in future.

### **L027 Number of customers in Information Centres**

Published figure: 345,819 changed to: 338,942 (target 295,000)

A beam counter was installed at the Old Town Information Centre last year, and there was an error recording the figures around the time it was installed. Figures for this year and last have been checked, and readings will be confirmed throughout this year.

### **L003 Cliff Railways Usage**

Published figure: 307,022 changed to: 478,027

Figures for cliff railway usage are now monitored by beam counters, which give higher figures than ticket sales recorded previously, as return journey and season ticket holder journeys are counted. The system of recording has also been changed to align with ticket sales, and some usage information was dropped during this change. Figures have been checked to verify the information for this year and last, and the system to record information that is now in place will provide robust future data.

## **Summary of half-year performance**

By 30<sup>th</sup> September 2007 for the council overall:

29 of 41 Best Value Performance Indicators met their targets (71%)  
29 of 39 Local Performance Indicators met their targets (74%)  
Overall 58 of 80 indicators met their targets (72%)

This is broken down by Council Directorate below as follows:

### **A - Environmental Services**

3 of 4 Best Value Performance Indicators met their targets (75%)  
13 of 16 Local Performance Indicators met their targets (81%)  
Overall 16 of 21 met their targets (76%)

### **B - Community Wellbeing**

7 of 10 Best Value Performance Indicators met their targets (70%)  
6 of 11 Local Performance Indicators met their targets (55%)  
Overall 13 of 21 met their targets (62%)

### **C - Regeneration and Planning**

12 of 13 Best Value Performance Indicators met their targets (92%)  
7 of 9 Local Performance Indicators met their targets (78%)  
Overall 19 of 22 met their targets (86%)

### **D - Corporate Resources**

7 of 13 Best Value Performance Indicators met their targets (54%)  
3 of 3 Local Performance Indicators met their targets (100%)  
Overall 10 of 16 indicators met their targets (63%)

## **Details of all indicators for the council**

The information below details the performance of each indicator for each of the directorates in the council against targets for the half-year. The following information is reported:

### **Status**

This indicates whether or not the indicator met its target for progress at September 30<sup>th</sup> 2007. Information is not available for some indicators until the end of the year. Status for these indicators is identified as 'Yearend'. For some indicators that have been introduced this year targets have not been set where that has not been sufficient information to base targets on. Status is blank for these.

### **Improvement Direction**

This indicates whether a higher or lower score is better for the indicator. For example for the amount of household waste recycled 'Bigger is Better' and an actual score that is equal or greater than the target would count as meeting it. For the total amount of waste collected though, 'Smaller is Better' and an actual score that is equal to or less than the target would count as meeting it. Some indicators are indicated as 'Target is best', in which case it is better to be close to the target, rather than over or under it.

'Actual' information - "06/07 Yearend Actual" and "2007/08 Half year Actual" refer to the actual score for the indicator at the end of March 2007, and at the end of September 2007.

'Target' information - "07/08 Half year Target" and "07/08 Yearend Target" give the targets for the indicator at the end of September 2007, and for the end of March 2008.

## **A - Environmental Services**

BV166a Score against checklist of enforcement best practice for environmental health

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	65%
07/08 Half year Actual	65%
07/08 Half year Target	70%
07/08 Yearend Target	70%

BV216a Number of sites of potential concern within the local authority area with respect to land contamination

Status	Yearend
Improvement direction	Target is best
06/07 Yearend Actual	450
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	450

BV216b Number of sites for which sufficient detailed information is available to decide whether remediation of the land is necessary, as a percentage of all 'sites of potential concern'

Status	Yearend
Improvement direction	Bigger is better
06/07 Yearend Actual	0%
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	0%

BV217 Percentage of pollution control improvements to existing installations completed on time

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	100%
07/08 Half year Actual	100%
07/08 Half year Target	100%
07/08 Yearend Target	100%

L115 Number of planned food premises inspections carried out

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	530
07/08 Half year Actual	222
07/08 Half year Target	200
07/08 Yearend Target	419

L116 % of people responded to within 5 working days when making a complaint about food purchased from a shop or catering establishment in the Borough.

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	94%
07/08 Half year Actual	100%
07/08 Half year Target	95%
07/08 Yearend Target	95%

L117 % of people responded to within 5 working days when making a complaint about the standards of hygiene at a food premises in the Borough.

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	91%
07/08 Half year Actual	96%
07/08 Half year Target	95%
07/08 Yearend Target	95%

L118 Number of planned Health & Safety inspections carried out

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	150
07/08 Half year Actual	60
07/08 Half year Target	35
07/08 Yearend Target	91

L119 % Health and Safety complaints responded to within 5 working days - (% of people responded to within 5 working days when making a complaint about the standards of health and safety in a business premises in the Borough).

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	95%
07/08 Half year Actual	100%
07/08 Half year Target	95%
07/08 Yearend Target	95%

L122 % licensing complaints responded to within 5 working days

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	98%
07/08 Half year Actual	100%
07/08 Half year Target	95%
07/08 Yearend Target	95%

L123 % nuisance/general public health complaints responded to within 4 working days (bonfires, noise, accumulations etc).

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	81%
07/08 Half year Actual	95%
07/08 Half year Target	95%
07/08 Yearend Target	95%

L125 % drainage complaints responded to within 2 working days

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	85%
07/08 Half year Actual	97%
07/08 Half year Target	95%
07/08 Yearend Target	95%



L126 % of requests for pest control services responded to within 4 working

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	98%
07/08 Half year Actual	97%
07/08 Half year Target	95%
07/08 Yearend Target	95%

BV082ai The percentage of the total tonnage of household waste arisings which have been recycled

Status	Unavailable
Improvement direction	Bigger is better
06/07 Yearend Actual	17.62%
07/08 Half year Actual	(19.5% for the 1 <sup>st</sup> quarter of the year)
07/08 Half year Target	20%
07/08 Yearend Target	20%

BV082aii The total tonnage of household waste arisings which have recycled

Status	Yearend
Improvement direction	Bigger is better
06/07 Yearend Actual	5,589
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	6,400

BV082bi The percentage of the total tonnage of household waste arisings which have been composted (excluding home composting).

Status	Unavailable
Improvement direction	Bigger is better
06/07 Yearend Actual	0.63%
07/08 Half year Actual	(1% for the first quarter of the year)
07/08 Half year Target	1%
07/08 Yearend Target	1%

BV082bii The tonnage of household waste arisings which have been composted

Status	Yearend
Improvement direction	Bigger is better
06/07 Yearend Actual	199.62
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	320

BV084a Number of kilograms of household waste collected per head

Status	Yearend
Improvement direction	Smaller is better
06/07 Yearend Actual	374.9kg
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	380.8kg

BV084b The percentage change from the previous financial year in the number of kilograms of household waste collected per head of the population

Status	Unavailable
Improvement direction	Smaller is better
06/07 Yearend Actual	-2.45%
07/08 Half year Actual	(-0.61% for the first quarter of the year)
07/08 Half year Target	2%
07/08 Yearend Target	2%

BV086 Cost of waste collection per household

Status	Yearend
Improvement direction	Smaller is better
06/07 Yearend Actual	£53.73
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	£49.50

BV091a Percentage of population resident in the authority's area which are served by kerbside collection of recyclables.

Status	Yearend
Improvement direction	Bigger is better
06/07 Yearend Actual	100%
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	98%

BV091b The percentage of households resident in the authority's areas served by kerbside collection of at least two recyclables

Status	Yearend
Improvement direction	Bigger is better
06/07 Yearend Actual	96.5%
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	98%

BV199a The proportion of relevant land and highways that is assessed as having combined deposits of litter and detritus that fall below an acceptable

Status	
Improvement direction	Smaller is better
06/07 Yearend Actual	22.6%
07/08 Half year Actual	(15% in the first of 3 sets of surveys for the year)
07/08 Half year Target	
07/08 Yearend Target	21%

BV199b The proportion of relevant land and highways from which unacceptable levels of graffiti are visible

Status	
Improvement direction	Smaller is better
06/07 Yearend Actual	1.6%
07/08 Half year Actual	(3% in the first of 3 sets of surveys for the year)
07/08 Half year Target	
07/08 Yearend Target	2.5%

BV199c The proportion of relevant land and highways from which unacceptable levels of fly-posting are visible

Status

Improvement direction	Smaller is better
06/07 Yearend Actual	0.9%
07/08 Half year Actual	(0% in the first of 3 sets of surveys for the year)
07/08 Half year Target	
07/08 Yearend Target	2.5%

BV199d the year on year reduction in total number of incidents and increase in total number of enforcement actions taken to deal with 'fly-tipping'

Status	Unavailable
Improvement direction	Smaller is better
06/07 Yearend Actual	3
07/08 Half year Actual	
07/08 Half year Target	3
07/08 Yearend Target	3

L020 The average number of failed bin collections per month (per 100,000 collections)

Status	Yearend
Improvement direction	Smaller is better
06/07 Yearend Actual	
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	60

L127 Highway Safety Inspections on time

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	100%
07/08 Half year Actual	100%
07/08 Half year Target	100%
07/08 Yearend Target	100%

L128 Highways Planning apps in 14 days

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	81%
07/08 Half year Actual	69%
07/08 Half year Target	75%
07/08 Yearend Target	75%

BV218a Percentage of new reports of abandoned vehicles investigated within 24hrs of notification

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	98%
07/08 Half year Actual	99%
07/08 Half year Target	95%
07/08 Yearend Target	95%

BV218b Percentage of abandoned vehicles removed within 24 hours from the point at which the authority is legally entitled to remove the vehicle

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	100%
07/08 Half year Actual	100%
07/08 Half year Target	95%
07/08 Yearend Target	95%

L137 % bus corridor routes patrolled daily

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	100%
07/08 Half year Actual	100%
07/08 Half year Target	95%
07/08 Yearend Target	95%

L138 % Penalty Charge Notices issued in bus corridor routes

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	9%
07/08 Half year Actual	9%
07/08 Half year Target	8%
07/08 Yearend Target	8%

L139 % on street Penalty Charge Notices issued for yellow line offences

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	42%
07/08 Half year Actual	35%
07/08 Half year Target	40%
07/08 Yearend Target	40%

L142 % Correspondence to Parking Services responded to in full within 10 days

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	98%
07/08 Half year Actual	96%
07/08 Half year Target	95%
07/08 Yearend Target	95%

L148 Number of crimes reported in Council car parks

Status	Unavailable
Improvement direction	Smaller is better
06/07 Yearend Actual	35
07/08 Half year Actual	
07/08 Half year Target	40
07/08 Yearend Target	80

L003 Annual usage of the East and West Hill Cliff Railways

Status	
Improvement direction	Bigger is better
06/07 Yearend Actual	478,027
07/08 Half year Actual	254,315
07/08 Half year Target	
07/08 Yearend Target	

## B - Community Wellbeing

BV226a Total amount spent by the local authority on advice and guidance services provided by external organisations

Status	Yearend
Improvement direction	Target is best
06/07 Yearend Actual	£218,800
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	£219,000

BV226b Percentage of monies spent on advice and guidance services provision that was given to organisations holding the Community Legal Services Quality

Mark at 'General Help' level and above

Status	Yearend
Improvement direction	Bigger is better
06/07 Yearend Actual	100%
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	100%

BV226c Total amount spent on Advice and Guidance in the areas of housing, welfare benefits and consumer matters which is provided directly by the authority to the public

Status	Yearend
Improvement direction	Target is best
06/07 Yearend Actual	£376,272
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	£400,000

BV202 The number of people sleeping rough on a single night within the area of the authority

Status	Yearend
Improvement direction	Smaller is better
06/07 Yearend Actual	2
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	3

BV213 Homelessness prevention - households who considered themselves as homeless, who approached the local housing authority's housing advice service, and for whom housing advice casework intervention resolved their situation (number of preventions / 1,000 households)

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	2.32
07/08 Half year Actual	1.23
07/08 Half year Target	1.22
07/08 Yearend Target	2.44

L(BV)183a - The average length of stay in bed & breakfast accommodation of households which include dependent children or a pregnant woman and which are unintentionally homeless and in priority need

Status	Met
Improvement direction	Smaller is better
06/07 Yearend Actual	2.04
07/08 Half year Actual	2.09
07/08 Half year Target	2.4
07/08 Yearend Target	2.4

L016 - The average length of stay in bed and breakfast accommodation (all placements)

Status	Not Met
Improvement direction	Smaller is better
06/07 Yearend Actual	4.69
07/08 Half year Actual	4.71
07/08 Half year Target	4.6
07/08 Yearend Target	4.6

BV064 The number of private sector dwellings that are returned to occupation or demolished during the year as a direct result of action by the local authority

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	78
07/08 Half year Actual	109
07/08 Half year Target	32
07/08 Yearend Target	65



L182 Improve standards in the Private Rented Sector through the Accredited Lettings Scheme

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	102
07/08 Half year Actual	81
07/08 Half year Target	30
07/08 Yearend Target	60

L183 Attain the Decent Homes Standard for vulnerable people in Central St Leonards

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	32
07/08 Half year Actual	18
07/08 Half year Target	10
07/08 Yearend Target	30

L187 Number of licensed Houses in Multiple Occupation

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	28
07/08 Half year Actual	11
07/08 Half year Target	16
07/08 Yearend Target	34

L190 Homes with Disabled Facilities Grant adaptations

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	110
07/08 Half year Actual	33
07/08 Half year Target	45
07/08 Yearend Target	110

L337 Improve community safety in priority neighbourhoods (Super Output Areas) through the Secure Accommodation Scheme

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	338
07/08 Half year Actual	527
07/08 Half year Target	400
07/08 Yearend Target	800

L338 Number of private sector dwellings (units) brought in line with the current statutory standard

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	175
07/08 Half year Actual	53
07/08 Half year Target	100
07/08 Yearend Target	200

BV225 assessment of the overall provision and effectiveness of local authority services designed to help victims of domestic violence and prevent further domestic violence across 11 items

Status	Yearend
Improvement direction	Bigger is better
06/07 Yearend Actual	72.7%
07/08 Half year Actual	
07/08 Half year Target	
07/08 Yearend Target	90%

L233 Number of people attending White Rock Theatre performances

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	74,578
07/08 Half year Actual	28,134
07/08 Half year Target	25,000
07/08 Yearend Target	73,000

L234 % Average capacity per show at White Rock Theatre

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	32.2%
07/08 Half year Actual	46.3%
07/08 Half year Target	35%
07/08 Yearend Target	35%

L304 Number of shows at White Rock Theatre

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	217
07/08 Half year Actual	57
07/08 Half year Target	65
07/08 Yearend Target	195

Personnel indicators reported to Resources Overview and Scrutiny Committee

## C - Regeneration and Planning

L162 % Full Plans receiving 14 day response from Building Control

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	63.5%
07/08 Half year Actual	44.1%
07/08 Half year Target	50%
07/08 Yearend Target	50%

L165 % ongoing building control work inspected within 3 months

Status	Not Met
Improvement direction	Bigger is better
06/07 Yearend Actual	66.5%
07/08 Half year Actual	47.5%
07/08 Half year Target	50%
07/08 Yearend Target	50%

L166 % Site visits made on same day

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	99.6%
07/08 Half year Actual	98.8%
07/08 Half year Target	98%
07/08 Yearend Target	98%

L239 Number of people visiting Castle

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	54,743
07/08 Half year Actual	43,702
07/08 Half year Target	42,500
07/08 Yearend Target	55,000

BV126a Domestic Burglaries per 1000 households

Status	Met
Improvement direction	Smaller is better
06/07 Yearend Actual	13.4
07/08 Half year Actual	10.4
07/08 Half year Target	13.4
07/08 Yearend Target	13.4

BV127a Violent Crime per 1,000 population

Status	Met
Improvement direction	Smaller is better
06/07 Yearend Actual	40.8
07/08 Half year Actual	35.2
07/08 Half year Target	40.5
07/08 Yearend Target	40.5

BV127b Robberies per 1,000 population

Status	Met
Improvement direction	Smaller is better
06/07 Yearend Actual	1.6
07/08 Half year Actual	1.3
07/08 Half year Target	1.6
07/08 Yearend Target	1.6

BV128a Vehicle Crimes per 1000 population

Status	Not Met
Improvement direction	Smaller is better
06/07 Yearend Actual	13.8
07/08 Half year Actual	14.6
07/08 Half year Target	13.8
07/08 Yearend Target	13.8

L001 Reduction in domestic burglaries since 2003/04 (Safer Hastings Partnership baseline year)

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	43%
07/08 Half year Actual	44%
07/08 Half year Target	43%
07/08 Yearend Target	43%

BV174 - The number of racial incidents recorded by the authority per 100,000 population

Status

Improvement direction

06/07 Yearend Actual 0

07/08 Half year Actual 0

07/08 Half year Target

07/08 Yearend Target

BV175 - The percentage of racial incidents that resulted in further action

Status Yearend

Improvement direction Bigger is better

06/07 Yearend Actual

07/08 Half year Actual Not Applicable (no incidents reported)

07/08 Half year Target

07/08 Yearend Target 100%

L028 - Number of complaints resulting in case of Maladministration

Status Met

Improvement direction Smaller is better

06/07 Yearend Actual 0

07/08 Half year Actual 0

07/08 Half year Target 0

07/08 Yearend Target 0

BV219b Percentage of conservation areas in the local authority area with an up to date character appraisal

Status Yearend

Improvement direction Bigger is better

06/07 Yearend Actual 76.76%

07/08 Half year Actual

07/08 Half year Target

07/08 Yearend Target 76%

BV109a - Major commercial and industrial applications determined within 13 weeks

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	90.63%
07/08 Half year Actual	72.73%
07/08 Half year Target	70%
07/08 Yearend Target	70%

BV109b - Minor commercial and industrial applications determined within 8 weeks

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	88.93%
07/08 Half year Actual	85.89%
07/08 Half year Target	81%
07/08 Yearend Target	81%

BV109c - All other applications determined within 8 weeks

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	94.61%
07/08 Half year Actual	91.52%
07/08 Half year Target	91%
07/08 Yearend Target	91%

BV204 - Percentage of appeals allowed against the authority's decision to refuse planning applications.

Status	Met
Improvement direction	Smaller is better
06/07 Yearend Actual	22.22%
07/08 Half year Actual	5.88%
07/08 Half year Target	35%
07/08 Yearend Target	35%

BV205 - Quality of service checklist

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	100%
07/08 Half year Actual	100%
07/08 Half year Target	100%
07/08 Yearend Target	100%

L160 Number of derelict buildings improved

Status

Improvement direction Bigger is better

06/07 Yearend Actual 74

07/08 Half year Actual 9

07/08 Half year Target

07/08 Yearend Target 30

BV106 - Percentage of new homes built on previously developed land

Status Met

Improvement direction Bigger is better

06/07 Yearend Actual 86%

07/08 Half year Actual 77%

07/08 Half year Target 60%

07/08 Yearend Target 60%

BV200a Did the local planning authority submit the Local Development Scheme (LDS) by 28th March 2005 and thereafter maintain a 3-year rolling programme?

Status Yearend

Improvement direction Bigger is better

06/07 Yearend Actual Yes

07/08 Half year Actual

07/08 Half year Target

07/08 Yearend Target Yes

BV200b Has the local planning authority met the milestones which the current Local Development Scheme (LDS) sets out?

Status Yearend

Improvement direction Bigger is better

06/07 Yearend Actual Yes

07/08 Half year Actual

07/08 Half year Target

07/08 Yearend Target Yes



L159 Net number of new homes built

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	203
07/08 Half year Actual	160
07/08 Half year Target	150
07/08 Yearend Target	300

L027 Number of customers in Information Centres

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	338,942
07/08 Half year Actual	209,539
07/08 Half year Target	185,000
07/08 Yearend Target	300,000

L341 % of all land searches carried out in 10 working days excluding personal searches

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	98.57%
07/08 Half year Actual	99.92%
07/08 Half year Target	95%
07/08 Yearend Target	95%

BV170a Visits to / usage of museums per 1000 population

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	3,355
07/08 Half year Actual	2,479
07/08 Half year Target	2,400
07/08 Yearend Target	3,500

BV170b Visits to museums that were in person per 1000 population

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	2,665
07/08 Half year Actual	2,073
07/08 Half year Target	2,000
07/08 Yearend Target	2,800

BV170c Pupils visiting museums and galleries in organised school groups

Status	Met
Improvement direction	Bigger is better
06/07 Yearend Actual	15,160
07/08 Half year Actual	14,090
07/08 Half year Target	12,750
07/08 Yearend Target	16,000

## **D - Corporate Resources**

Indicators for Corporate Resources reported to Resources Overview and Scrutiny Committee